

Thank you for your input!

This survey has questions about your Internet service at HOME. The purpose of the survey is to determine the level of service you currently have at home, how you use the Internet, what you currently pay, and what is most important to you in regards to high speed Internet service.

1. To which age group do you belong?

- Under 21
- 22 - 39
- 40 - 54
- 55 - 70
- Over 71

2. How much do you currently pay for your Internet each month?

- Between \$20 - \$35
- Between \$36 - \$55
- Between \$56 - \$100
- More than \$100
- I do not have Internet at home. (Skip to question 6)

3. Does this cost include other bundled services? (Check all that apply.)

- Yes, it includes my telephone service.
- Yes, it includes my TV service
- Yes, it includes my cell phone service
- No, the costs just include my Internet service.

4. How reliable do you find your Internet connection?

	Never	Sometimes	Most of the time.	Always
The speed is too slow.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The connection interrupts.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. How would you rate the speed of your Internet?

- Very Slow
- Slow
- Acceptable
- Good
- Excellent

6. How important is it to you to receive one invoice for Internet, cable TV and/or phone service?

- It is extremely important.
- It is somewhat important.
- It is not important.

7. A group of local community members are working to put together a grant to pay for and/or to collaborate with local providers to pay for an upgraded, advanced fiber optic Internet system. Are you in support of this effort?

- Yes, I am in support of this effort.
- No, I am not in support of this effort.

Why or why not?

8. If you have DSL service today, you are receiving speeds of 1 - 30 Megabits per second "Mbps." With cable modem service, you are most likely receiving speeds of 5 - 100 Mbps. If you could subscribe to much faster speeds, which would you be more likely to chose?

- 1,000 Mbps for \$90 per month
- 100 Mbps for \$60 per month

9. Which of these options would you be more likely to chose?

- 150 Mbps for \$50 per month from the cable company.
- 100 Mbps for \$45 per month from the phone company.
- 1,000 Mbps for \$90 per month from either the phone or cable company
- I would like to get 1,000 Mbps, but \$90 is too expensive

10. Which of these options would you be more likely to chose?

- Internet and phone services
- Internet only
- Internet and cable TV services
- Internet, phone and cable TV services

11. What is most important to you regarding your Internet service? (Please rank the following choices, with 1 being the most important.)

<input type="text"/>	Fast, I want speed and availability of abundant broadband
<input type="text"/>	Reliability, I do not want my Internet service to be interrupted.
<input type="text"/>	Price, I want to pay a competitive price.
<input type="text"/>	Customer Service, I want a friendly voice and good customer support.
<input type="text"/>	Bundled invoice, I want one invoice for Internet, cable TV and/or phone service.

12. Does anyone in your household work from home?

- Yes, 1 person does
- Yes, 2 people do
- Yes, more than 2 people do
- No

13. If your employment offered you the ability to work from home, would you telecommute?

- Yes, I would work from home and my Internet speed currently supports everything that I need to do.
- Yes, I would work from home, but I would not be able to do everything at home because my Internet is not fast enough.
- No, I would not be able to work from home because my current Internet speed is not fast enough
- No, I would not be able to work from home, but it has nothing to do with my Internet speeds at home.

14. How many people living at your home are in elementary, high school or attending college?

- None
- 1
- 2
- 3
- 4
- 5 or more

15. Do you currently have a home based business or plan to start one in the next 2 years?

- Yes, I have a home based business
- I plan to start a home based business in the next 2 years
- No, I do not have or plan to start a home based business

16. Which of the following devices do you have and how many of these devices do you have in your household?

	None	1	2	3	more than 3
Tablet, computer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Desktop computer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Laptop computer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Smart phone	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Smart TV	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
DVD/DVR or Blue Ray Player	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Game Console	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Streaming TV (Apple TV, Google Chromecast, Amazon Fire, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

17. Which of the following Internet Service Providers do you use in your home? If you have more than one Internet Service Provider or more than one home, please select your primary provider at your primary residence.

- Mediacom
- Paul Bunyan
- CenturyLink
- CTC
- Satellite Company (Hughes Net, Exede)
- Frontier
- I do not use any of these internet service providers

18. What do you think the primary role for the local government should be with respect to broadband access? (Please choose only one)

- Install state-of-the-art network and offer services to the public, including homes and businesses, and government offices
- Install state-of-the-art network for businesses, schools, government offices and the medical community only.
- Install state-of-the-art services and enter into agreements with private companies to offer services to the public.
- Work with a private firm to build a state-of-the-art network.
- Work with current providers to improve the speed and reliability of their services.
- Do Nothing. Let private providers decide what services they are willing to provide.

19. If your local government asked for a vote to raise taxes of up to \$300 per household per year to help pay for a state of the art, fiber optic Internet system, what would your vote be?

- Yes, raise taxes to help pay for really fast Internet
- No, do not raise taxes
- I'm not sure yet, I need more information.

20. Please provide your address so we can better pinpoint your current broadband experience. This survey is strictly confidential and no addresses or personal information will be shared.

Address

City

21. Would you like your name to be added to a petition stating your support for this effort?

Yes

No

Add your name to the petition. Yes, I support my local government and community members efforts to improve broadband services in my area.